



CARD INDUSTRY NEWS

Are Your PIN Entry Devices (PEDs) Compliant?

All PEDs that are used by cardholders to input their PIN number, when making a card payment, are certified to the Payment Card Industry PIN Transaction Security (PCI PTS) standard. If you've not already done so, you must ensure that any PEDs you rent from a third party and that are certified to the old PCI PTS v1.x standard, have been replaced with newer devices that are certified to either v2.x or v3.x, immediately.

The deadline for making this change was 31st December 2017. So, if you're still using any v1.x PEDs, you'll be deemed as being non-compliant with the Payment Card Industry Data Security Standard (PCI DSS) and you may be charged a non-compliance fee.

Is Your Business Ready For The Future?

PEDs are regularly revised to ensure that only the most up to date software is used, with devices using obsolete software being withdrawn. The table below shows when the different versions of the PED become non-compliant and if you rent PEDs from a third party, you must ensure that you update them in advance of these dates.

PCI PTS PED Version	Non-Compliance Date
v1.x	31st December 2017
v2.x	31st December 2020
v3.x	30 th April 2023

If you have any queries regarding either of these requirements, please contact your Relationship Manager or call us on 0345 702 3344*, selecting the option for 'all other enquiries'.

*Lines are open Monday to Friday, 9am - 6pm, excluding public holidays. To help us continually improve our service, and in the interests of security, we may monitor and/or record your telephone calls with us. Any recording remains our sole property. We also provide a Textphone service on 0345 602 4818.



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