



# CARD INDUSTRY NEWS

## Restrictions on the Use of Force Post Transactions

From **26<sup>th</sup> January 2019**, Visa are restricting the use of 'Force Post' or 'Force Sale' transactions, also known as force capture or offline transactions. In one of these transactions, the authorisation process is bypassed and an authorisation code is manually input into the terminal.

By default, we don't allow these transaction types to be performed on any terminals that you rent from us. However, if you own your own terminals or rent them from a third party we advise you not to perform them.

If you have any queries regarding this, please contact your Relationship Manager to discuss further. Alternatively, you can call us on 0345 702 3344\*, selecting the option for 'all other enquiries'.

**“If you own your own terminals or rent them from a third party we advise you not to perform 'Force Post' transactions.”**

\*Lines are open Monday to Friday, 9am - 6pm, excluding public holidays. To help us continually improve our service, and in the interests of security, we may monitor and/or record your telephone calls with us. Any recording remains our sole property. We also provide a Textphone service on 0345 602 4818.

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