

From July 2023, all major UK acquirers have been required to standardise a portion of their invoices, through the addition of a Summary Box. Please see FAQs below to help you understand this addition. **There's no change to your pricing, billing or commercial terms with Global Payments.** For help on how to navigate your invoice, check out our guide on our [Help Centre](#), under 'How do I understand my invoice?'

What is the PSR?

PSR is the Payments System Regulator. This body is part of the UK regulatory environment and acts on behalf of the government to ensure all licensed firms are stable and suitable to hold their place in the UK economy.

What is changing?

From July 2023, you will now see a Summary Box, which will appear at the top of your invoice (but not customer advice).

Which companies have the PSR directed to add this summary box?

All major UK acquirers have been instructed to standardise a summary of their Card Processing fees. The PSR has designed and distributed a template which all in-scope acquirers will be using from July 2023.

What customers have been impacted by this change?

Those customers who process up to £50m Card Turnover per year.

Where will this Summary Box appear?

The new Summary Box will appear at the beginning of your paper invoices and at the beginning of your Portal PDF invoices.